

Installation Manual

Premier Elite ComIP

INS273-7

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1.0 Overview

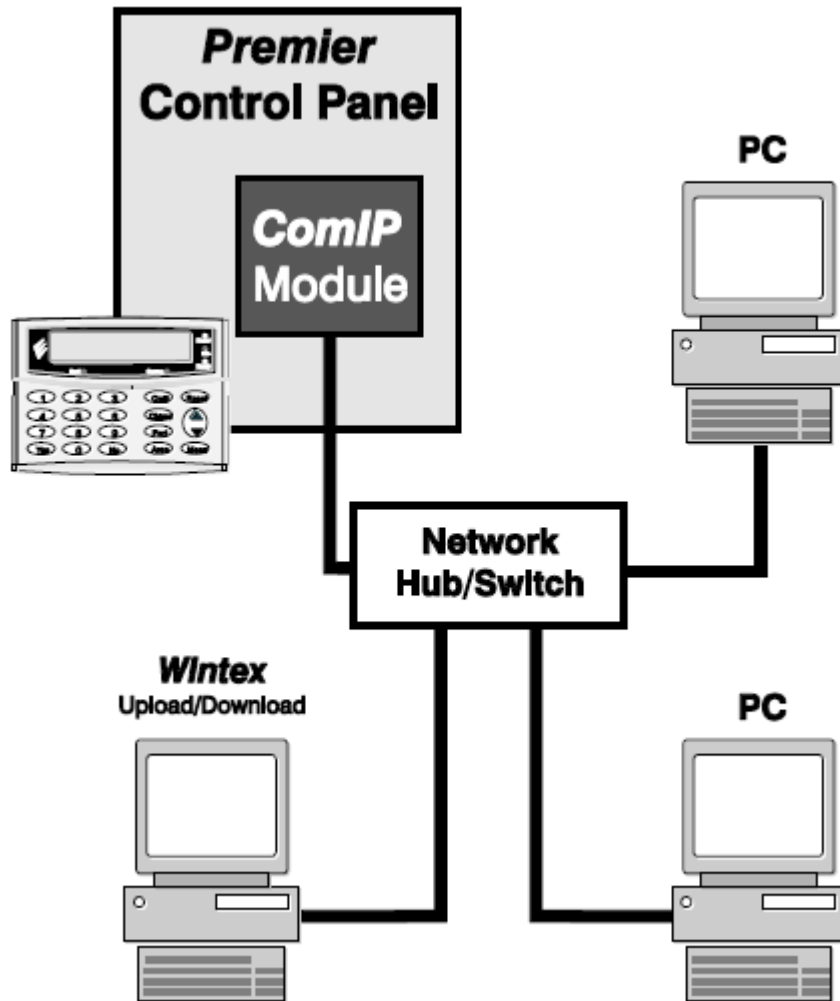
An additional label is provided with this product which must be attached visibly inside the control panel housing.

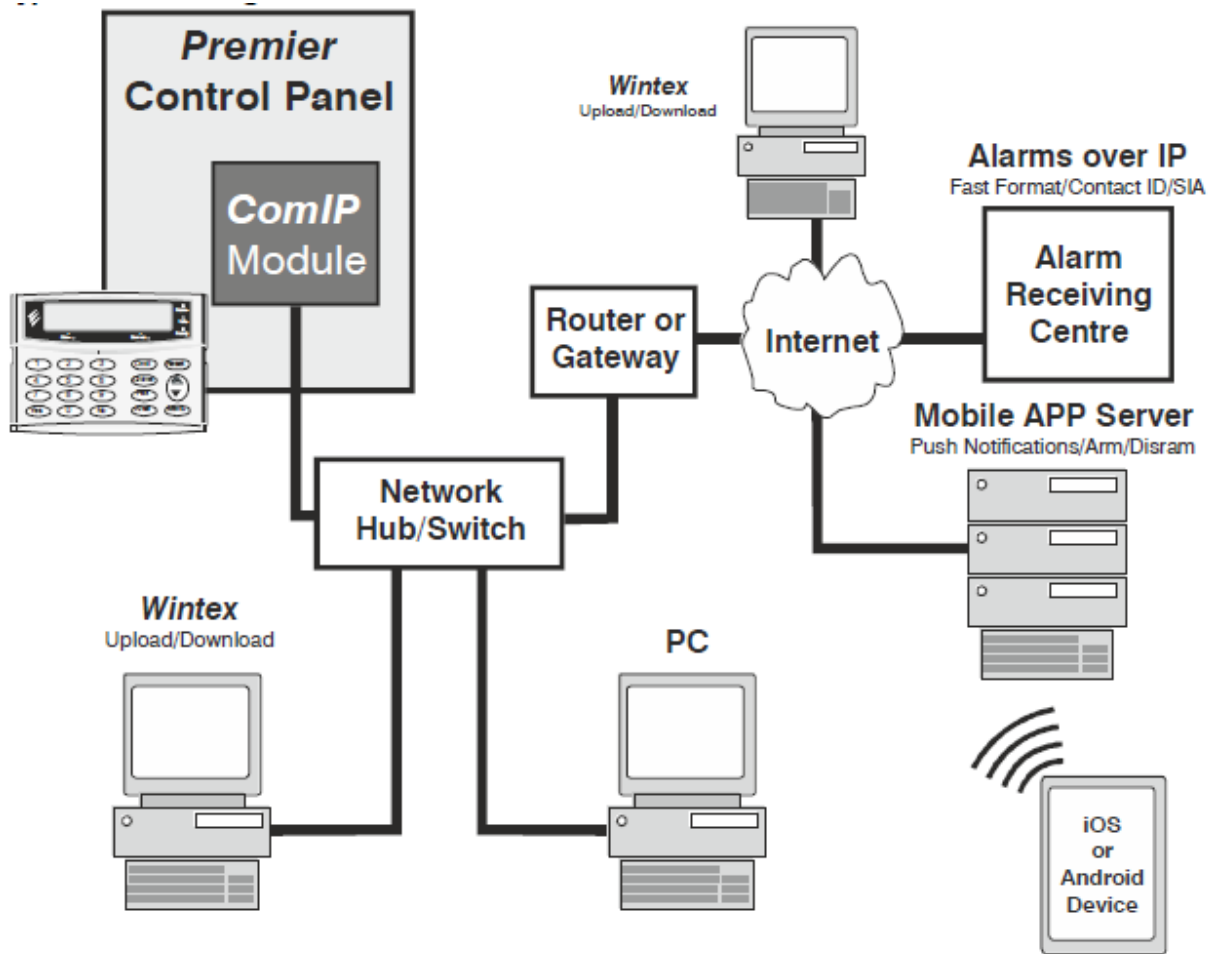
1.1 Introduction

The **ComIP** module allows the Premier & Premier Elite control panels to be connected to either a Local Area Network (LAN) or Wide Area Network (WAN). The internet is considered to be a WAN. Once the control panel is connected to a network the following functions can be achieved:

- Upload/Download via *Wintex UDL*
- Receive Push Notifications, Arm, Disarm, Part Arm & Reset via **Texecom** mobile app's
- Signal alarms to an Alarm Receiving Centre
- High security polling by Alarm Receiving Centre

Typical LAN configuration





1.2 Supported Control Panels

The **ComIP** module is supported on the following **Premier & Elite Series** control panels, this manual assumes use with **Premier Elite** panels:

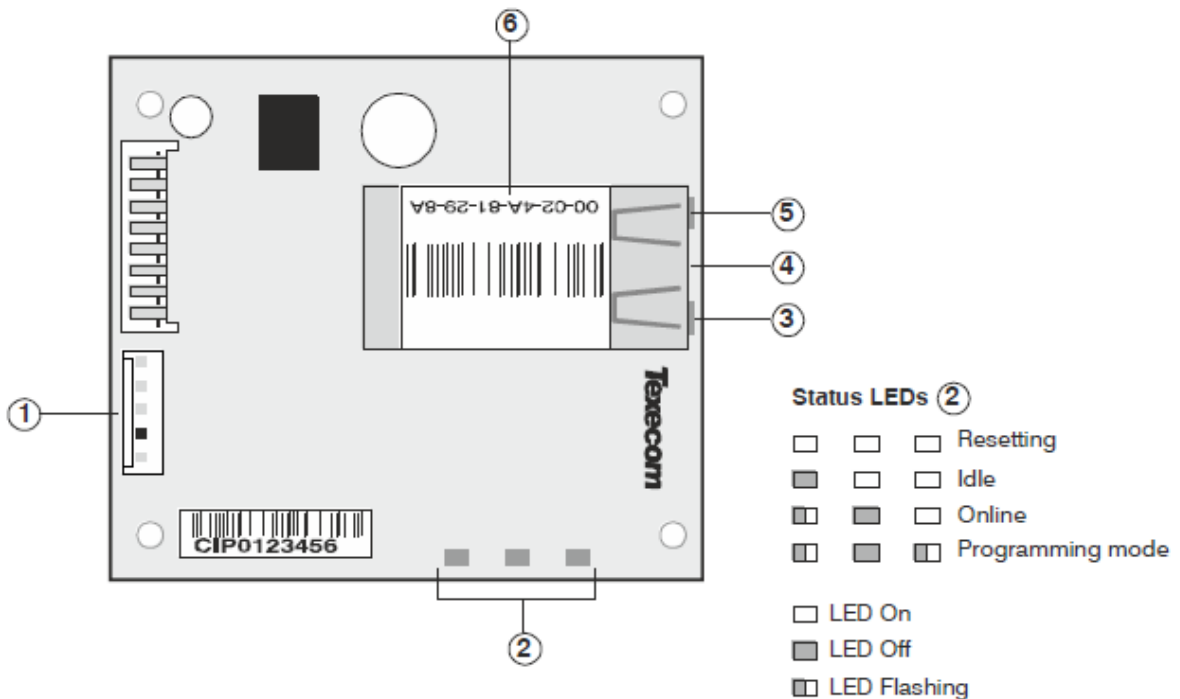
- **Premier 412/816 816 Plus & 832** V16 or later
- **Premier Elite 12/24/48/88/168 & 640**
- **Premier 48/88/168 & 640** V7 or later

1.3 General

The installation of the **ComIP** module requires a basic understanding of networking and TCP/IP protocol. If you are not familiar with these concepts, you may require assistance from an IT professional before attempting to install the module.

The **ComIP** module is designed to be fitted inside the control panel and is powered via the harness connection supplied.

1.4 PCB Layout



① 5-way harness connection to control panel

② ComIP Status LEDs

③ Network status LED (Left)

④ RJ45 network Connection

⑤ Network status LED (Right)

⑥ MAC address

Left LED	Right LED	Meaning
Off	Off	No Link
Off	Solid Amber	100BASE-T Half Duplex Link
Off	Blinking Amber	100BASE-T Half Duplex; Activity
Off	Solid Green	100BASE-T Full Duplex Link
Off	Blinking Green	100BASE-T Full Duplex; Activity
Solid Amber	Off	10BASE-T Half Duplex Link
Blinking Amber	Off	10BASE-T Half Duplex; Activity
Solid Green	Off	10BASE-T Full Duplex Link
Blinking Green	Off	10BASE-T Full Duplex; Activity

1.5 Installation

Introduction

This step by step guide will allow you to achieve the following and should be carried out in the order detailed in the manual.

- Installation
- Assign an IP address manually
- O Reserve the IP address
- O Set the DHCP Pool
- Setup port forwarding on the router
- Setup push notifications
- Programme the control panel

2.0 Assigning an IP address

Before proceeding you should ensure you can access the router as changes will need to be made to ensure the **ComIP** will function as expected, and so that you can configure the router to allow access from the outside world (WAN) should you require.

You will need to know the following; the default information should be available from the router documentation:

- The IP address of the router
- The router name
- The router password

Before assigning an IP address it is important to understand how IP addresses work and the impact this can have on the performance of the system and the **ComIP**.

2.1 IP Address Information

Each TCP/IP node on a network host has a unique IP address. This address provides the information needed to forward packets on the local network and across multiple networks if necessary.

IP addresses are specified as **x.x.x.x**, where each x is a number from 1 to 254; for example, 192.168.0.200. The **ComIP** must be assigned a unique IP address to use on a TCP/IP network. If the address is left blank or is programmed as 0.0.0.0 the **ComIP** module will try to automatically obtain an IP address from a DHCP server (if one is running on the network).

Port Numbers

The port number used to identify the channel for remote initiated connections. The default setting is 10001. The range for port settings is: 1-65535 except for the following reserved ports:

Port Numbers	Reserved for
1-1024	Reserved (well known ports)
9999	Telnet setup
14000-14009	Reserved
30718	Reserved
10000 - 10999	Recommended for raw socket connections

Gateway

The gateway address, or router, allows communication to other LAN/WAN segments. The gateway address should be the IP address of the router connected to the same LAN segment as the **ComIP**. The gateway address must be within the local network.

Netmask (Subnet Mask)

A netmask defines the number of bits taken from the IP address that are assigned for the host section. The default mask is 255.255.255.0 (8 bits).

2.2 Automatically Assigned IP Address (DHCP)

DHCP (Dynamic Host Configuration Protocol) is by far the most common method for routers to assign devices IP addresses so that they can use connections to access the Internet and other resources on the network.

IP addresses will be assigned, from a "pool" for a "lease" time, and can change from device day to day;

If you allow the router to automatically assign an IP address to the **ComIP** you may encounter problems with IP conflicts if:

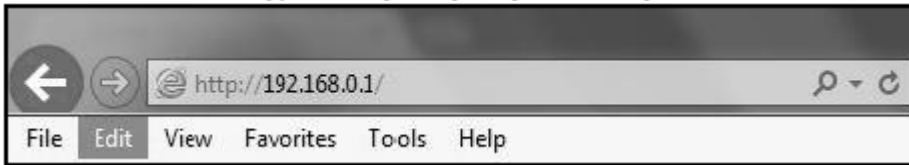
- Another device on the network has ever used the address (and could do so again)
- The **ComIP** is off line and another device is given the address by the router.

To overcome these potential issues it is advised that the IP address is either reserved for the **ComIP**, or the IP address used for the **ComIP** is outside of the DHCP Pool.

2.3 Accessing The Router

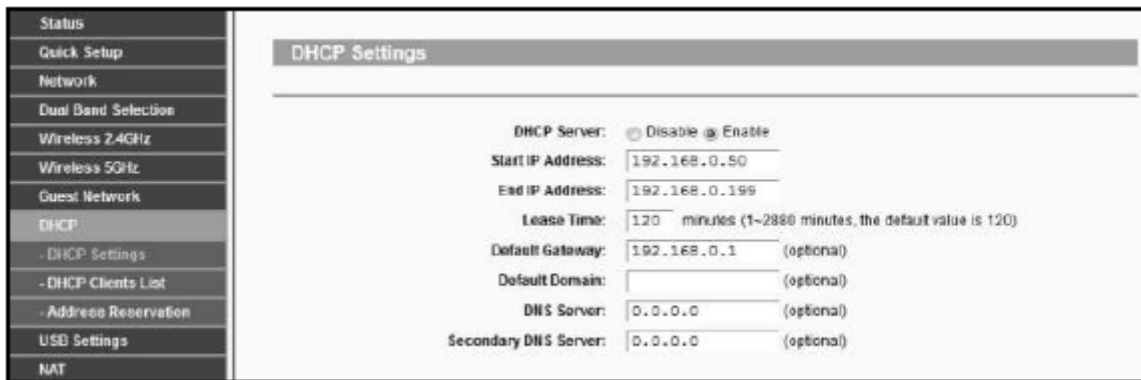
On the PC open the web browser and type the routers IP address into the address bar as shown and press enter. Values used are typical only; they may be or may

not the same as the router.



When prompted enter the router user name & password and press Enter.

Once you have access to the router you are looking for DHCP Settings, the example shown may or may not be the same as the router. You will see a Start & End IP address, this is the DHCP pool or the range of addresses used by the router when assigning an address automatically.



You now know the address range being used by the router. The Default Gateway is the actual router itself.

So you can now decide how you want to configure the **ComIP**.

- If assigning an address within the DHCP pool you should reserve the IP address for the ComIP.
- If assigning an address outside of the DHCP pool, there is no need to reserve the address.

2.4 DHCP Reservation

On the PC check for DHCP or Address reservation. You should have something like this.

DHCP Address Reservation

This page displays the static IP address assigned by the DHCP Server and allows you to adjust these configurations by clicking the corresponding fields.

<input type="checkbox"/>	MAC Address	IP Address	Status	Edit
<input type="checkbox"/>	AC:CF:23:48:DA:18	192.168.0.25	Enabled	Edit

Click **Add New** or whatever the router displays and enter the required details. The **MAC** address is printed on the **ComIP** and will be required, as will the IP address you will be assigning to the **ComIP**. Once you have entered the details press **Save**.

Record the details here	
IP Address	
Subnet Mask	
Gateway	
DNS	
MAC Address	

3.0 Control Panel Programming

3.1 Premier Elite

Now the **ComIP** is enabled on the network, the Control Panel needs to be configured to allow communication.

- Enter Engineer mode on the keypad.
- Press **7** then **Yes**/**✓** (**UDL/Digi Options**).
- Press **7** then **Yes**/**✓** for (**Setup Modules**).
- Press **2** then **Yes**/**1✓** for (**Setup IP data**).

• **V3 or later only** **↕** then select which Com Port the IP details apply too.

- Press **No**/**X** and enter the IP address of the **ComIP** you noted in the previous steps.
- Pressing **Yes**/**✓** when complete. Pressing the **Omit**/**🏠** key twice will enter a dot. For Example 192.168.0.150
- Scroll down once to change the port number. This is required if you wish to setup port forwarding through the router. The port can be left as 10001.
- Scroll down and enter the Gateway address assigned to the **ComIP**.
- Scroll down once and enter the subnet mask assigned to the **ComIP**
- Press **Menu**/**☰** twice.
- Press **8** then **Yes**/**✓** (**Comport Setup**).
- Scroll to the comport you have the **ComIP** plugged onto.
- Press **No**/**1X**/**4** and **Yes**/**✓** for **ComIP module**.


The settings will be sent to the **ComIP**. After a minute the unit will be ready to use.

Exit Engineers mode on the control panel.

3.2 Premier 412/816/816Plus & 832

Now the **ComIP** is enabled on the network, the Control Panel needs to be configured to allow communication.

- Enter Engineers Code
- Press **☰**
- Press **9** (**Programming Menu**)
- Enter **7**/**6** (**Download Menu**)

- Press **8** (**ComIP-3 Subnet Mask**)
- Enter **008** (008 = 255.255.255.0 a full list of available values can be found in INS159-11 or later)
- Press **7** (**ComIP-2 Gateway IP Address**)
- Enter Gateway Address XXXXXXXXXXXXX (Gateway address on LAN - eg. 192.168.0.1 would be entered as 192168000001)
- Press **6** (**ComIP-1 IP Address & Port**)
- Enter IP address & port number XXXXXXXXXXXXXXXXXXXX (IP address & port for the panel - eg. 192.168.0.250 10001 would be entered as 19216800025010001)
- Press 5 (**Com1 Device type**)
- Enter **3** (**3** is the device type for **ComIP**)
- Press  (**Programming Menu**)
- Enter **9** **9** to exit

The control panel can now be accessed on the LAN. However, to access the panel from the **Texecom** mobile apps or **Wintex** remotely, additional steps are required within the various programmes and the control panel.

4.0 Port Forwarding

WARNING: Care should be taken when opening ports as this can leave the router vulnerable to malicious attacks.

To allow the system to communicate with the outside world, and vice versa, port forwarding must be enabled on the router for the **ComIP**. The below example is typical, however please check you routers documentation or the manufacturers website for more information. This will be required in order to use the app remotely.


To setup Port Forwarding do the following.

- Connect to the Router
- Look for settings for "Forwarding", or "Port Forwarding" these could be under advanced settings, or in the Firewall settings. Each manufacturer is different.

Once you have found the option you will have something like this.

<input type="checkbox"/>	Service Port	IP Address	Internal Port	Protocol	Status	Edit
<input type="checkbox"/>	10001	192.168.0.25	10001	TCP	Enabled	Edit

- Add a new rule using the **ComIP** IP address and Port Number you used earlier.

 *Some routers may require use of the MAC address to allow port forwarding. Please check with the manufacturer's documentation or website for details.*

5.0 Wintex setup

Local Connections (LAN)

In **Wintex** do the following:-

- Click **New**
- On the **Customer Details** page enter an **Account Reference**
- On the **Panel Details** page

o Choose the **Panel Type & Software Version**.

o Ensure the **UDL Password** matches what is in the panel.

 *The UDL password is found in UDL/Digi Options UDL Options. This should be setup before connecting.*

o Enter the IP Address of the **ComIP** into the **Host Address** field

o Enter the port number from the panel into the **Host Port** field.

- Click **ADD**

You have now configured **Wintex** for a local connection to the control panel. To access the panel do the following:

- In **Wintex** click on **Connect**
- Scroll down and choose **Click via Network** (192.168.0.100 on port 10001)
- Once connected the status (bottom left of the **Wintex** screen) will change to **Online Ready**.

Remote Connections (WAN)

Before attempting to connect to the system from a remote location, please read the section on Port Forwarding, this will need to be done to allow access from outside of the LAN.

Fixed IP address (Uncommon)

If you have a fixed IP address internet connection, complete all of the details above, BUT replace the **Host Address** with the Fixed IP address provided by the Internet Service Provider.

Dynamic IP Address (most common)

It is most likely that you have a Dynamic IP address assigned by the service provider. This basically allows the Local system to connect to the outside world (Internet WAN), and can change frequently. Because of the nature of Dynamic addresses you will need a third party service to manage the IP address to ensure you can always connect to the system.

You should search for a **Dynamic DNS** service provider, who may or may not charge a fee for the service. Once you have the service the **Host Address** will be replaced by the details given to you by the DDNS provider. Without this service Wintex will not work remotely.

6.0 Texecom mobile app's

Texecom mobile apps can be used to access the system either remotely or locally. The apps are supported on iOS & Android devices and can be downloaded from the respective app stores. All three apps are configured identically for access.

Detailed information regarding all of the app settings can be found in the Help file and instructions provided with the app. The following sections only deal with the connection setup, and enabling **Push Notifications**. The app instructions also include a pictorial guide and can be found in the App under **Settings>Help**

6.1 Local Connection

Once the app is installed do the following:

- Click to **Open**
- **Login** the default **User Name** and **Password** are **Master & 123456** respectively.
- You will be asked if you want to use the **New Layout**, choose yes
- Choose **My Sites**

o A warning box will appear saying you have **No Site Settings**, take note of the instruction and press **OK**

- Swipe **Left** (iOS) or hold (Android) on the **Site Name** and choose **Edit**
- Click on **Site Name** and enter a **Site Name & Site Summary**
- Click **Back** and then **IP Details**, enter the **IP address** and **Host Port** of the **ComIP** from the previous steps in these instructions.

o **Update IP** should be enabled if you want to setup Push Notifications. (*Unless you are using your own Dynamic DNS*)

o **Stay Connected** stops the app disconnecting from the control panel when swiping between screens.

- Click **Back** then **Security Details**, enter the **UDL Password** from the

Control Panel. This cannot be left blank and must match the Control Panel UDL password. For details on **Protected UDL Password** please see the app Instruction Manual.

- Click **Back** and then **User Areas**, Enter the **User Code** that you use with the Control Panel and the **User Number** (iOS) **User ID** (Android). The **User Number/ID** will be for example **1**, do not type User 1.

The app is now set up for Local (LAN) connections.

6.2 Remote connection & Push Notifications

For remote connections it is highly recommended that you enable Push Notifications. This will mean that **Texecom** will track the IP address and update it as required. If the service provider does not provide you with a fixed IP address (most don't) you will require a third party DDNS provider to allow the app to operate remotely if you do not "Enable" push notifications.

NPort Forwarding must be setup on the router to allow remote connections. Please see Page 9

Follow the instructions given above for Local Connections and then do the following:

- Click on **My Sites** then enter Edit mode for the chosen site.
- Click on **Notifications**. You must press **Yes** and accept the disclaimer before you can proceed.
- Choose & enter a **User Name**
- Choose & enter a **Password**
- Enter a valid **Email Address** (Notifications will not be setup without a valid address)
- Leave the **Account Number** field blank.
- Click **Register Account**

You will receive an email with a **Verification Code**, follow the instructions in the email. Enter the **Verification Code** you are given into the **Account Number** box

and press **Register**. Once you have completed this step the **Account Number** will be automatically populated with an **Account Number Premier Elite ComIP Installation Manual**

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allocated by the Server. Record all of the details here for future use, and if you choose to add an additional device to receive notifications from the same site.

Setting up additional devices to receive notifications from the same site requires that **ALL** details are **Identical** all devices. This includes the **Site Name & Site Summary**, and are **case sensitive**. To register an additional device complete all details for the **Site**. On the Registration page complete all details including the **Account Number** you now have and press **Register**.

Site Name	
Site Summary	
User Name	
Password	
Email Address	

Push Notification Account Number

Texecom App Server Information		
Primary	IP Address	54.88.92.200
	Port Number	10001
Secondary	IP Address	52.28.12.230
	Port Number	10001
Polling Time	15 Minutes Poll Timer MUST be set	

6.3 Premier Elite

ARC Settings & Reporting Options

- Enter the Engineers Code
- Press **7** **Yes** / **✓** (**UDL/Digi Options**) then **3** (**Program Digi**) **Yes** / **✓**
- Using the Scroll key select Which ARC you wish to use
- Press **No** / **X** and scroll to change the **ARC protocol** to either **SIAll** or **Contact ID**, both are supported.
- Press **Yes** / **✓** twice then **No** / **X**
- In the **Pri. Tel No:** screen enter the Push Notification Sever Address exactly like this: **54.88.92.200/10001** To enter the dot press the **Omit** / **⌂** key twice. To enter the / press the **Chime** / **🎵** key twice

o **54.88.92.200/10001**

- Press **Yes** / **10✓** twice then **No** / **X**
- In the **Sec. Tel No:** screen enter the Push Notification Sever Address exactly like this: **52.28.12.230/10001** To enter the dot press the **Omit** / **⌂** key twice. To enter the / press the **Chime** / **🎵** key twice □

o **52.28.12.230/10001**

- Press **Yes** / **✓**
- Press **No** / **X** and then enter the six digit XXXXXX **Account Number** you were given in the app
- Press **Yes** / **✓** then **No** / **X** (**Dial Attempts**) enter a minimum of **6**
- Press **Yes** / **✓** twice
- Press **No** / **X** and edit the **Areas** you wish to receive notifications for.
- Press **Yes** / **X** then **No** / **X** and toggle the reporting options on or off, depending on what you want to receive notifications of. Use the

- Press **No** / **X** button to toggle each option on or off.
- Press **Yes** / **X** then **No** / **X** and scroll across the screen and use the **No** / **X** button to toggle option 7 **Connect Via IP** ON (an **I** will be shown on the screen)
- If you chose **SIAll** as the **Protocol** in previous steps scroll once more to Option 8 and toggle **Send SIA Text** to ON (a **T** will be shown).
- **V3 or later only** **Yes** / **✓** twice then **No** / **X** and select **which Com Port the IP details apply too.**
- Press **Yes** / **✓**

DO NOT EXIT ENGINEERS MODE YOU MUST SETUP POLLING FOR THE SYSTEM TO WORK CORRECTLY.

Control Panel Setup for Polling

To setup the Control Panel for Polling do the following:

- Press **Menu** / **☰** twice
- Press **3** then **Yes** / **✓** twice (**Global Options/System Timers**)
- Scroll to **Poll IP Every**
- Press **No** / **X** and then enter a value 15 minutes (015).








The polling time is controlled by the server and may be changed.

Enable Digi, Dial All Numbers & Test Call


To test the settings, initialize a Push Notification and update the IP address in the app a test call should be carried out. Please ensure the **Digi is Enabled & Dial All Numbers** is enabled for systems with multiple communication devices installed.

Digi Enabled & Dial All Numbers

If you have more than one communication device connected to the control panel, **Dial All Numbers** MUST be enabled; continuing from the previous steps:

- Press **Menu** /  then **(Digi Options)**
- Press **Yes** /  then **No** /  scroll through the options and ensure **Digi is Enabled** (**E** shown on Screen) and **Dial All Numbers** (**A** shown on screen) are on, Use the **No** /  button to toggle each option on or off.
- Press **Yes** / 

Initialise a Test Call

- Press **Menu** /  then **1** (**Start Test Call**)
- Press **0** to start the test call. All communication devices on the system will carry out a test call.

Once completed and if successful you will receive a notification from the Control Panel to the app. **Premier Elite ComIP Installation Manual**

Do not exit Engineers mode yet. Please read below:

Optional Additional Panel Settings

Due to the nature of routers and services provided by the ISP, devices of all types can just "drop off" a network, certain circumstance may cause an ATS Failure to be displayed to the end user. The panel will automatically recover itself once the network is available. However to avoid this potential inconvenience please see below.

EN50131 System

With an EN50131 installed system, the warning about an ATS Failure will only be visible to the User when they enter their code and the fault is still present. In the case of this type of system the chances of a User actually seeing the fault will be minimal. It is also a requirement of systems with additional communication devices that signal to an ARC or other response authority to report these faults.

Non-EN50131 System

If the system is installed and configured to NOT comply with EN50131 and has no additional communication devices signaling to an ARC or response authority, then

an ATS failure will be displayed immediately on the keypad at the time the fault occurs. Again no action is actually required by the user as the panel will recover of its own accord. However if the Users WiFi connection has a tendency to drop devices, this could be a source of frustration. Two options are available as detailed below.


Setting an ATS Fault delay

- Enter Engineers Mode
- Press **3** then **Yes**/**✓** (**Global Options**)
- Press **Yes**/**✓** (**System Timers**)
- Use **↕** and scroll to **ATS Fault Delay**
- Press **No**/**X** then enter 005 to set a five minute delay
- Press **Yes**/**✓**
- Exit Engineers Mode

Disabling ATS failed messages

To stop the keypad displaying the ATS Failed message in this scenario do the following;

- Enter Engineers Mode
- Press **3** then **Yes**/**✓** (**Global Options**) Press **3** then **Yes**/**✓** again (**Monitor Hardware**)
- Press **No**/**X** Press **No**/**X** again to toggle ATS Path Faults OFF Press **Yes**/**✓**
- Press **Menu**/**☰** twice, then **2** **1** **Yes**/**✓**
- Press **5**/**Yes** **1**/**✓** and **↕** to ATS Path Faults
- Press **No**/**X** **0** **Yes**/**✓** to turn off
- Exit Engineers Mode

 *If the **ComIP** misses its polling in a 1 hour time window, the server will send notification directly to the app.*

 *Do NOT do this on an EN50131 system, or on a system that has additional*

communication that signals to an ARC or other response authority.

6.4 Premier Elite App Encryption

128 bit AES Encryption has been added for communications with our mobile app's.

The encryption key is generated by the app and **MUST** be entered into a physical keypad on the system. It is not possible to enter the menu from an online keypad or the app.

The encryption key menu will only be shown when creating a new site in the app, or when you have connected to a site following an upgrade to V3.01 firmware.










Use of the Encryption key is in addition to the other requirements to make the app's function, and is optional.























Details of how to programme the control panel to use an encryption key can be found in Addendum ADD085 or the Premier Elite Installation Manual **INS176-14** or later.

6.5 Premier 412/816/816Plus & 832

ARC Primary & Secondary No.'s

The IP address should be entered without dots. For example 1921680110001 instead of 192.168.0.1/10001

- Enter Engineers Code
- Press 
- Press 9 (**Programming Menu**)
- Enter   (**ARC No.1 Menu**) or   (**ARC No.2 Menu**)
- Enter  (**Pri No.**)
- Enter the server address and port number 05408809220010001
- Press  (**ARC No.X Menu**)
- Press  (**Pri No.**)
- Press  (**Sec No.**)

- Enter the server address and port number 05202801223010001
- Press  (**ARC No.X Menu**)
- Press  (**Acc No1**)
- Enter the account number from the App **XXXXXX** (this **MUST** be entered as a 6 digit code)
- Press  (**Protocol Disabled**)
- Press  (Protocol will be set to **SIA Level II**)
- Press  (**Protocol Options**)
- Press  (to turn on **Connect Via IP**)
- Press  (**Programming Menu**)
- Enter   (**Digi Options**)
- Press  (**Enable Coms**)
- Press  (**Programming Menu**)
- Enter   (**System Timers**)
- Enter   (**Poll IP Every**)
- Enter **015** (15 minutes)
- Press 
- Enter  
- Press  (Start Test Call),
- When the test call has finished exit programming by pressing  then  

Checking IP Updates

Now do the following to confirm that the setup is correct.

- Login to the app
- **Connect To Site**, you should now be online with the system
- Go back to **My Sites**
- Go to **Edit Site** and click **IP Details**
- The IP address will have changed. The address now being shown is provided by the ISP and will match the WAN IP address shown in the router.

If for some reason this has not worked please see details below to troubleshoot the

installation.

7.0 Disclaimer

7.1 Operation

Texecom cannot guarantee the operation of the network or the Internet Service Provider (ISP), and as such make no claims for reliability of connections or system performance.

7.2 Push Notifications

Push notifications are used entirely at the users own risk and **Texecom** will accept no liability for system failure, missed communications, failure of polling, failure of message delivery or any other failing which may occur.

7.3 Public, Shared. Corporate & Company Network Use

Many public, shared, corporate and company networks will block access to ports both incoming and outgoing. **Texecom** cannot guarantee that use of such wired or wireless networks will allow access to the alarm system, or indeed receipt of push notifications. If you cannot access the system or receive notifications on a particular network, you should switch the devices WiFi off and use the 3G or GPRS network, or consult the network owners.






7.4 Technical Support

Texecom Technical Support should not be expected to assist installers or end users with configurations of network components, other than the **ComIP** itself. It is the installer or users responsibility to be able to provide the information required

to enable the device, and to make configuration changes to routers and switches where required.

8.0 Troubleshooting

Q: I am not receiving notifications and my IP address has not updated

A: Go to Global Options/ System Timers/Poll IP Every, and change to 1 minute. Press    once. Wait 5 minutes. Go back to Poll UP very, and change to 5 minutes. Press   once and wait for 15 minutes. The poll IP every time will now automatically update to 15 minutes and should be polling correctly. This will ensure notifications are received and the IP address is updated. **Premier Elite ComIP Installation Manual**

Q: I cannot connect to the **ComIP** using **Wintex** or the app.

A: Change the comport that the **ComIP** is connected to Nothing Fitted on the Panel and press Yes. Then change this back to **Com-IP**. This will resend the settings to the unit.

Q: I can connect locally but not remotely

A: For the app have you registered for push notifications? For **Wintex** have you registered with a DDNS provider? Check that port forwarding is setup correctly for the router.

Q: My Router does not support port forwarding for fixed IP addresses outside the DHCP pool

A: Assign an IP address from within the DHCP pool and reserve it using the MAC address.

Q: I have a Premier 412/816 or 832, how do I enter the IP address?

A: The IP address should be entered without dots. For example 1921680110001 instead of 192.168.0.1/10001

8.1 Specifications

Product Type	CEJ0000 Premier Elite ComIP
Supply Voltage	10 - 14Vdc
Current Consumption	210ma
Dimensions	63mm x 55mm x 15mm
Packed Weight	60g (Approximately)
Operating Temperature	-10 - +55 degrees C
Humidity	0-95% non-condensing

8.2 Standards

Texecom declares that this product complies with the requirements of the following directives:

- 2004/108/EC EMC Directive
- 2006/95/EC LVD Directive
- 2011/65/EU RoHS Directive

The product therefore meets all the requirements to enable it to be CE marked.

WEEE Directive: 2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

This product is a Type B Moveable device and is suitable for use in systems designed to comply with EN 50131-1, EN50131-3 and PD6662 at Grade 2 and Environmental Class II.

ComIP complies with the requirements of EN50136-2-3, EN50136-1-1 and is suitable for use in systems designed for use with ATS level 2 and environmental class 1 or 2.

This product is Certified by Telefication B.V

8.3 Warranty

All **Texecom** products are designed for reliable, trouble-free operation. Quality is carefully monitored by extensive computerised testing. As a result the **ComIP** is covered by a two-year warranty against defects in material or workmanship.